

### Siksika Family Services Corporation Siksika Family Services – Resource Center

## Administrative Support



**On-Reserve** Permanent Full-time Closing Date: OPEN until position is filled. 09/24

#### GENERAL STATEMENT OF POSITION:

The Administrative Support is responsible for providing administrative and clerical support for the Finance/Corp office while attending to visitor inquiries with a high level of customer service.

# **REPORTS TO:** Chief Financial Officer **DUTIES AND RESPONSIBILITIES:**

- Welcomes visitors by greeting them, in person or on the telephone, answering or referring inquiries.
- Responds to all email inquiries in a timely manner.
- Maintains contact information for all SFSC employees and liaises with IT for updates.
- Maintains security by following opening and closing office procedures; monitor visitors and require sign-in where required.
- Accepts deliveries and mail, organizes them to be distributed to the correct recipients and ensure they get to the recipient in a timely manner while also managing outgoing mail and packages for pickup.
- Prepare vouchers for payment processing related to invoices supporting Finance and Corporate services
- Supports Finance by tracking and distributing cheques issued through accounts payable.
- Monitors all office equipment: fax, copier, etc. and arranges regular service maintenance and repair calls. Instruct staff on proper use of equipment.
- Maintains inventory of office supplies and orders as required.
- Ensures the Resource Centre, including common areas, is well maintained, organized and secure.
- Assist with booking, preparing, maintaining SFSC boardroom and classroom.
- Proactively contribute to office activities to ensure an efficient and cohesive team environment.
- Liaise with facility management, vendors, etc. to ensure the operational requirements of the office
- are met.
- Assist in SFSC projects and other administrative duties as required.

#### EDUCATION AND EXPERIENCE:

- Grade 12 education
- Minimum 1-year relevant administrative experience required.
- An Administrative Assistant or an Office Assistant certificate is an asset.
- Knowledge of Siksika culture and history.
- The ability to speak and understand the Blackfoot language is an asset.
- Requires effective interpersonal, oral and written communication skills.
- Exceptional customer service skills.
- Good time management and organizational skills.
- Strong problem-solving skills.

#### Resumes and cover letters should be emailed to <u>hrm@siksikafamilyservices.com</u>

#### Please quote <u>Job Title</u> on your cover letter.

#### *IMPORTANT*: All applications **must** be complete and include the following:

- 1. Degree/Diploma/Certificates and/or other pertinent related documents.
- 2. Clear Criminal Record and Child Intervention Check.
- 3. Copy of Driver 's License.

We thank all those applicants in advance, however only those candidates selected for an interview will be contacted.